# PREMISES LICENCE

Receipt: SMYAC00240090 Premises Licence Number: LN/000025837

This Premises Licence has been issued by:

The Licensing Authority, London Borough of Haringey, 4<sup>th</sup> Floor Alexandra House, 10 Station Road, Wood Green, London N22 7TR

Signature: Date: 7<sup>th</sup> September 2022

Transfer & DPS Variation: 30th April 2024

Part 1 - PREMISES DETAILS

<u>Postal Address of Premises or, if none, Ordnance Survey map reference or description:</u>

DISTRICT 22 83 MAYES ROAD WOOD GREEN LONDON N22 6UP

Telephone:

Where the Licence is time limited, the dates:

Not applicable

Licensable activities authorised by the Licence:

Supply of Alcohol

The times the Licence authorises the carrying out of licensable activities:

Sunday to Thursday 1100 to 2330 Friday and Saturday 1100 to 0000

The opening hours of the premises:

Sunday to Thursday 0800 to 0000 Friday and Saturday 0800 to 0030

Terminal hour for use of the front area of the Premises Monday to Sunday 21:00 hours

The area at the back of the premises:

The back outdoor area to be closed at 22:30 hours each day.

Where the Licence authorises supplies of alcohol whether these are on and/or off supplies:

Supply of alcohol for consumption **ON** the premises.

#### Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence:

Smoky Limited 83 Mayes Road London N22 6UP

Registered number of holder, for example company number, charity number (where applicable):

15485443

Name, address and telephone number of designated premises supervisor where the Premises Licence authorises the supply of alcohol:

Bianka Mali

<u>Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the Premises Licence authorises for the supply of alcohol:</u>

Personal Licence Number LN24114

Issued by: The London Borough of Islington

# **Annex 1 - Mandatory Conditions**

# Supply of alcohol

- 1. No supply of alcohol may be made under the premises licence;
- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise antisocial behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5. (1) The premises licence holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
- (b) an ultraviolet feature.
- 6. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
- (i) beer or cider: ½ pint;
- (ii)gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii)still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

# **Annex 1 - Mandatory Conditions**

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

## 7. Prohibition on Sale of Alcohol below Cost of Duty plus VAT

- (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- (2) For the purposes of the condition set out in paragraph (1) —
- (a) —dutyll is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);
- (b) —permitted pricell is the price found by applying the formula –

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
- (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol
- (c) —relevant personl means, in relation to premises in respect of which there is in force a premises licence —
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) —relevant personll means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) —valued added taxll means value added tax charged in accordance with the Value Added Tax Act 1994
- (3) Where the permitted price given by Paragraph (b) of paragraph (2) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (a) Sub-paragraph (b) below applies where the permitted price given by Paragraph (b) of paragraph (2) on a day (—the first dayll) would be different from the permitted price on the next day (—the second dayll) as a result of a change to the rate of duty or value added tax.
- (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

#### Exhibition of films.

- 1. Admission of children to the exhibition of any film is to be restricted in accordance with the recommendations made by the specified film classification body.
- 2. Where -
- (a) the film classification body is not specified in the licence, or
- (b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

# **Annex 1 - Mandatory Conditions**

3. In this section -

—children means persons aged under 18; and —film classification body means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

# Door supervision.

1. Any person(s) required to be on the premises to carry out a security activity must be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

# Annex 2 - Conditions consistent with the Operating Schedule

**General – all four licensing objectives (b,c,d,e)**: A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

A CCTV system will be installed at the premises covering the entrance, the external area and all internal areas.

An incident log shall be kept at the premises and made available on request to the Police or an authorised officer of the Local Authority

All staff members engaged, or to be engaged, on the premises shall receive full training pertinent to the Licensing Act Staff Training regarding the 4 x License Objectives.

#### THE PREVENTION OF CRIME AND DISORDER

A digital CCTV system recommended to be installed in the premises complying with the following criteria:

- (a) Camera(s) must be sited to observe the entrance doors from both inside and outside.
- (b) Camera(s) on the entrance must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification. (c) Camera(s) must be sited to cover all areas to which the public have access, excluding toilets if on site.
- (c) C Provide a linked record of the date, time of any image.
- (d) Provide HD digital quality images in colour during opening times.
- (e) Have a monitor to review images and recorded quality.
- (f) Be regularly maintained to ensure continuous quality of image capture and retention.
- (g) Member of staff trained in operating CCTV at venue during times open to the public.
- (h) Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require.

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) any faults in the CCTV system
- (f) any visit by a relevant authority or emergency service

The premises shall operate a zero-tolerance policy to the supply and use of drugs.

Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the business immediately.

#### **PUBLIC SAFETY**

There shall be no vertical drinking at the premises. Table service only.

The premises will have a refusal book or electronic system to record all refusals of sales, this must be made available to the police and local authority officers upon reasonable request.

The Business will have a fire and health and safety risk assessment.

## **Annex 2 – Conditions consistent with the Operating Schedule**

#### THE PREVENTION OF PUBLIC NUISANCE

Deliveries and waste collection will be done within the times recommended by the Local Council.

During the hours of operation, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

Clear and legible notices will be prominently displayed at the exit to remind customers to leave quietly and have regard to neighbours.

#### Conditions & Terminal hour for use of the front area of the Premises

Monday to Sunday 21:00 hours.

Smoking area in front of the premises to be limited to 6 persons.

All patrons occupying the area outside the front of the premises to go indoors by 21:00 hours everyday.

# **Door Supervisors:**

Door Supervisors must be present from 21:00 hours Friday to Saturday until close of the business and/or until all patrons have dispersed, whichever is the latter.

## Conditions on the area at the back of the premises:

The back shisha area to be closed at 22:30 hours each day.

# **Noise management Plan- Controlling Noise Emissions**

- The Licence Holder shall devise and implement fully a Noise Management Plan to be agreed in writing by the Noise and Nuisance Team. The Plan should detail all noise control measures to be implemented. This should be informed or devised by an expert in acoustics and provided no later than 28 days after the issues of the licence.
- Music played at the premises shall be limited to background level only until the approved noise control measures as outlined in the Noise Management Plan are implemented.
- All external doors, windows and the retractable roof shall be kept closed at any time when regulated entertainment is taking place.
- No nuisance shall be caused by noise coming from the premises or by vibration transmitted through the structure of the premises.
- All speakers should be mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties.
- The regulated entertainment licensable activity shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.

#### **Control Noise from Patrons**

- Notices will be prominently displayed at the exit requesting patrons respect local residents and leave the area quietly.
- Staff and Door Supervisors shall actively monitor and control patrons queuing, leaving and entering the premises to ensure they leave the area quickly and quietly. Staff and Door Supervisors shall actively discourage loitering or waiting outside the premises after closing.

## Annex 2 - Conditions consistent with the Operating Schedule

- The Licence Holder shall conduct regular assessments (externally and around the full perimeter) of the noise coming from the premises whilst it opens for business and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
- A written record shall be made of those assessments in a logbook kept for that purpose and shall include, the time and date of the checks, the person making them and the results including any remedial action. This record must be made available at all times for inspection by council officers.
- The Applicant will provide a dedicated hotline for residents to raise any complaints with the premises/business owners.

#### THE PROTECTION OF CHILDREN

A 'Challenge 25' policy will be in operation at the premises with operate signage on display throughout the premises.

All staff members engaged, or to be engaged, on the premises shall receive full training pertinent to the Licensing Act, specifically regarding age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months.

All such training is to be fully documented and signed by not only the employee but the person delivering the training. Training records shall be kept at the premises and made available upon request to either Police Officers or an authorised officer of the Local Authority.

# Annex 3 - Conditions attached after a hearing by the licensing authority

# Resolved 22<sup>nd</sup> September 2022

The Committee gave serious consideration to the submissions by the applicant & their representative, and to the concerns raised by the objectors again both of which were made in writing and orally.

It was noted that there had been complaints about breach of License regulations concerning these premises over a number of years. However, it was noted those complaints did concern previous owners. It was also noted that there was a new management team and that they had put forward proposals to alleviate those concerns and complaints. In some instances the Committee has gone beyond those proposals and added further restrictions as detailed above in terms of timing and closing hours, which also seeks to balance the concerns of both the applicants and objectors.

It was noted that the applicant would ensure security staff would be present, that a noise management plan would be agreed with the Environmental Protection Team. They had made those proposals themselves and had also agreed the Police recommendations. This demonstrated to the Sub-Committee a willingness to engage with the issues and concerns raised.

The Committee's decision in respect of the hours granted for opening, alcohol sales and the restriction on the activities at the front and back of the premises, along with the noise conditions proposed take into consideration the objections raised.

With the resulting grant the Committee is of the view that an appropriate balance has been struck between the wishes of the applicant, the objections of local residents and the overriding licensing objectives with the conditions proposed.

# Resolved Variation 30th January 2023

Having considered the application and heard from all the parties, the Committee decided to:

- 1. **REFUSE** the application to remove the condition "Conditions on the area at the back of the premises: The back shisha area to be closed at 2230 each day".
  - For the avoidance of doubt the application to extend the hours to midnight on Sunday to Thursday and 0030 Friday and Saturday for the back shisha area is refused.
- 2. **GRANT** the application to "To extend the permitted hours for the sale of alcohol by retail to commence from 1100 hours each day for consumption ON the premises".

#### **REASONS**

The Committee gave serious consideration to the submissions made by the applicant & their representative, and to the concerns raised by the objectors both of which were made in writing and orally.

It was clear to the Committee that primary licensing objective being considered was that of the issue of the creation of, or an increase in Public Nuisance through noise nuisance created by the Premises.

The earlier opening hours being requested did not seem to create any strong objections. The main objections came in relation to the potential for noise nuisance late into the evening if the back Shisha area hours were extended.

## Annex 3 – Conditions attached after a hearing by the licensing authority

The Committee did note the point made by the Applicant that no other responsible public body had raised objections and the complaints came from repeat local residents. However, the Committee did not accept that complaints should not be given weight because they were repeat complaints, as Local Authorities routinely advise people to raise complaints and issues where they arise.

The Committee found the objectors as credible witnesses who gave cogent evidence of the noise nuisance suffered by local residents. The documentary evidence listed complaints made, and even though noise officers did not attend on all occasion- complaints were nevertheless made. Complaints were made of loud music, loud talking and cars being revved in the area by the applicant's clientele. As it is open air, the noise carried when there were large numbers of people in the shisha area.

As it is an open shisha area, which already created noise nuisance, increasing the hours to later at night past midnight and with the potential for another hour of dispersal time, noise disturbance could last until 1-2am in the morning. Furthermore, it was noted the last order for food would be 10.30 so the proposed increased hours would be purely for alcohol consumption and so the potential for nuisance behaviour could increase.

The Committee noted that the noise management plan submitted was not the most recent version, and that a further one had been supplied to the Licensing Authority. However, the Committee could not accept without expert evidence that noise levels were 60-61 decibels or even that those were acceptable levels of noise. There was no information to provide to substantiate that information and was not part of the noise management plan. It was noted the Applicant was taking steps by using its own monitors and apps- but again this was not independent information.

For the reasons given above this application is partly granted in respect of the earlier hours but refused in respect of the later hours at the back shisha area.

## **Annex 4 - Plans**

